

PROCEDURES FOR REQUESTING CRYSTAL OFFLINE VIEWER ON NMCI

Crystal Offline Viewer

Version	8.5.2.663
RFS#	59830
Instance Name	L_COV_852663_W2K
ISF ID:	100676
DADMS ID:	25295
Status	Allowed with Restrictions

ISF Tools no longer displays a status of disapproved. ISF Tools and DADMS both reflect the status of Allowed with Restrictions. eBusiness is currently addressing this issue, but there should be no further confusion regarding the status of COV.

APCs should request COV installation by:

- 1) Contact site NMCI CTR and verify COV is in the ISF Tool to insure it is on the rationalized list.
- 2) Contact site NMCI CTR to update the the "User To Application Map" list (UTAM).
- 3) Contact site NMCI CTR to inquire whether a MAC request will be required.
- 4) Contact the NMCI HelpDesk at 866-843-6624 and provide the information above.